

The Bank of Ireland 3D Secure Service

Bank of Ireland 3D Secure is a free fraud prevention service, which will protect your Maestro Debit Card details when purchasing goods and services online from any retailer participating in the service. The service is provided by MasterCard, owners of the Maestro brand.

During the purchase of goods/services from participating retailers, you will be prompted to register for 3D Secure. You will be asked to input some personal details to confirm your identity. Once this information is verified, you will be asked to create a password, known as your 3D Secure Password. You must keep your personal information safe at all times.

After registering, when you use your card online with participating retailers, you will be asked to enter your 3D Secure Password to confirm your identity.

If you forget your 3D Secure Password you can create a new one by clicking on the 'Forgot your Password' link during the shopping process. For security reasons you will be prompted to input some personal details to verify your identity.

If you enter your 3D Secure Password incorrectly three times or if we are otherwise unable to verify your identity, the transaction could be declined.

Once you have registered for 3D Secure, you will not be permitted to cancel that registration.

The service is an extra security feature of your card and is not intended to replace any security obligations in the Terms and Conditions of your Maestro Debit Card.

Should your card be cancelled, you will need to register any future card separately for this service. If your card expires and is renewed, you will not need to register the replacement card for this service.

For more information please click through to see the following

- [Brochure](#)
- [FAQs](#)
- [Terms of use](#)

Legal Information

Bank of Ireland UK is a trading name of Bank of Ireland (UK) plc, which is authorised and regulated by the Financial Services Authority. Bank of Ireland UK plc is registered in England and Wales (no. 7022885), Bow Bells House, 1 Bread Street, London EC4M 9BE